

Indicator	What does it measure?	Definition and Calculation	2021-22 Target	2021-22 Actual	2022-23 Target	2022-23 Actual	2023-24 Target	2023-24 Actual	2024-25 Target	2024-25 Actual	2025-26 Target	2025-26 Actual
1. Number of participants	Reach, need		500	620	620	tbd	650	tbd	700	tbd	750	tbd
Housing												
2. Number housed	Basic needs met - Housing support	is total participants minus homeless/ total participants where homeless is street, shelter or couchsurfing. Note- many people live without tenancy agreements	135	117	140	tbd	145	tbd	150	tbd	155	tbd
3. % of people housed after 3 months	Basic needs - Housing stability over time	Proportion of Participants that Maintained Housing 3 Months After Exiting an Aunt Leah's Program. count of the number	90	81	90	tbd	90	tbd	90	tbd	90	tbd
4. % people housed after 12 months	Basic needs - Housing stability over time	Proportion of Participants that Maintained Housing 12 Months After Exiting an Aunt Leah's Program. count of the number	90	81	90	tbd	90	tbd	90	tbd	90	tbd
Lifeskills												
5. Number of meals and/or bags of groceries provided	Basic needs met - food security support	number of bags prepared and given out on Wednesdays and Sundays plus gift cards given out at ESW, Sunday Haven and Mom & Baby programs	3800	2627	3900	tbd	4000	tbd	4100	tbd	4200	tbd
Education												
6. Percent of participants who have graduated high school	Basic needs met - education support (for SEFFY)	Proportion of SEFFY Participants 19+ Years Old Graduated from High School. straight count from SEFFY	90	45	90	tbd	90	tbd	90	tbd	90	tbd
7. Percent of participants who have an education plan	Basic needs met - education support- trying to gauge interest in education	Proportion of SEFFY (is this SEFFY only) Participants 19+ Years Old Who have an education plan	50	46	55	tbd	60	tbd	65	tbd	70	tbd
Employment												
8. Number of job placements through Bootstraps program	Basic needs met - employment support - pathway financial independence	Number of job placements and job starts within Bootstraps. How many kids got jobs through Bootstraps	40	2	40	tbd	40	tbd	40	tbd	40	tbd
Lifeskills and Connections												
9. Age distribution and average age of participants	Need beyond age 19 and distribution of participant age	Because we don't have an aging out process, this allows us to see trends around who we are supporting. One example/learning is that other services end at 24 or 26 and we are receiving referrals from former youth in care from those agencies	25.4 (16-51)	includes former youth from care	no target	tbd		tbd		tbd		tbd
10. Number of participants who "give back"	Want to determine if continued involvement occurs as a result of community building	Number of youth who volunteer, donate, have employment with Aunt Leah's (includes YAC, CSI, permanent positions, youth membership)	15	19	20	tbd	25	tbd	30	tbd	35	tbd
11. Percent of participants who feel "belong" at ALP	Community building creates beneficial attachments connected to improved	survey of participants enquiring around their sense of belonging	new KPI, reporting begins for 2022-23 FYE	new KPI, reporting begins for 2022-23 FYE	80	tbd	80	tbd	80	tbd	80	tbd
12. Percent of youth who have achieved at least one of their personal goals	Youth-centred approach/ individualized goal achievement	survey of participants enquireing around their perceived success and completion of their personal goals	new KPI, reporting begins for 2022-23 FYE	new KPI, reporting begins for 2022-23 FYE	80	tbd	80	tbd	80	tbd	80	tbd
13. % people exiting programs who complete an exit survey and say they got what they wanted	Are people getting what they needed?	survey	new KPI, reporting begins for 2022-23 FYE	new KPI, reporting begins for 2022-23 FYE	80	tbd	80	tbd	80	tbd	80	tbd
14. % people recommending Aunt Leahs	Are people getting what they needed?	survey	new KPI, reporting begins for 2022-23 FYE	new KPI, reporting begins for 2022-23 FYE	80	tbd	80	tbd	80	tbd	80	tbd