

Aunt Leah's Trees | Pick-Up and Delivery Information - 2020

This year we are offering contactless doorstep delivery for customers in Metro Vancouver.

Delivery is to your door step ONLY. For apartment buildings, we will deliver to the building's exterior door.

Our regular delivery areas include cities close to our lots: Vancouver, Richmond, Burnaby, New Westminster, and Coquitlam. Different rates apply for deliveries outside of those areas.

How it works?

Our delivery team will contact you to schedule the date for your delivery based on your location. You will be advised of the delivery window (morning or afternoon). Upon arrival at your location, our delivery team will ensure your tree has a fresh cut to assist with its water absorption and will attempt to contact you to advise that your tree has been delivered. *We recommend that a bucket with water be placed outside your door for our delivery team to place your tree in.* Deliveries commence November 30, 2020.

- Doorstep Delivery within Vancouver, Richmond, Burnaby or Coquitlam - \$25
- Doorstep Delivery outside of our regular delivery area - \$45

Picking-Up at A Tree Lot

Pick-up is available at our Burnaby, Vancouver and Coquitlam lots during regular hours of operation.

Pick-up will also be available in North Vancouver at Lonsdale Quay on Thursdays and alternating Saturdays and Sundays. Nov 29, Dec 03, Dec 05, Dec 10, Dec 13, Dec 17, Dec 19.

- Thursdays 3pm to 7pm
- Saturdays 10 am to 3pm
- Sundays 10 am to 3pm

There is no additional fee for pick-up options.

How it works?

Once you arrive at the designated tree lot, please identify yourself to the greeter and advise that you are picking up a tree. You'll be asked to provide your name, tree type and size. Our greeter will have a member of our Tree Lot team bring your tree to the Tree Lot entrance for you.

